

Draft Greenwood Cemetery Master Plan 2020-2025

Public Meeting

December 18, 2019



Ontario Canada



Agenda

- Tonight:
 - Housekeeping
 - Presentation:
 - Background
 - Key Findings
 - Themes and Recommendations
 - Next Steps

Project Team

- Adam Parsons, Manger of Parks and Open Space – Project Lead
- Amanda Tennant-Bumstead, Parks and Cemetery Administrative Coordinator - Project Research and Administration
- Kristan Shrider, Senior Manager of Parks and Property – Consultation, Facilities Expert
- Pam Coulter, Director of Community Services – Strategic Direction and Consultation, Policy Expertise

Process

- Project Startup - Report CS-18-152
- Open House and Public Meeting: February 20, 2019
- Review Community Input
- Analyze Statistics and Trends
- Prepare the Draft Master Plan
- Final Draft to Community Services Committee and Council



Purpose - Why do a Review?

- Ensure continuity of service delivery to the community, and to guide decision makers in ensuring the Cemetery is viable into the next century;
- Ensure the needs and expectations of families and funeral service providers are being met;
- Ensure that the Cemetery can respond to the changing ways that the interment of a loved one can be celebrated and in part;
- Examine the lifespan and sustainability of Greenwood Cemetery.

How the Plan is Organized

- Community Profile
- Glossary of Terms
- Background
 - Purpose
 - Methodology
 - History
 - Buildings

Buildings & Structures



How the Plan is Organized: Service Delivery

- Interments 7 days a week
- Administrative services Monday-Friday 8:30am-4:30 pm, or by appointment
- Management and Admin Team + 2 Full Time Attendants, 2 Seasonal Attendants

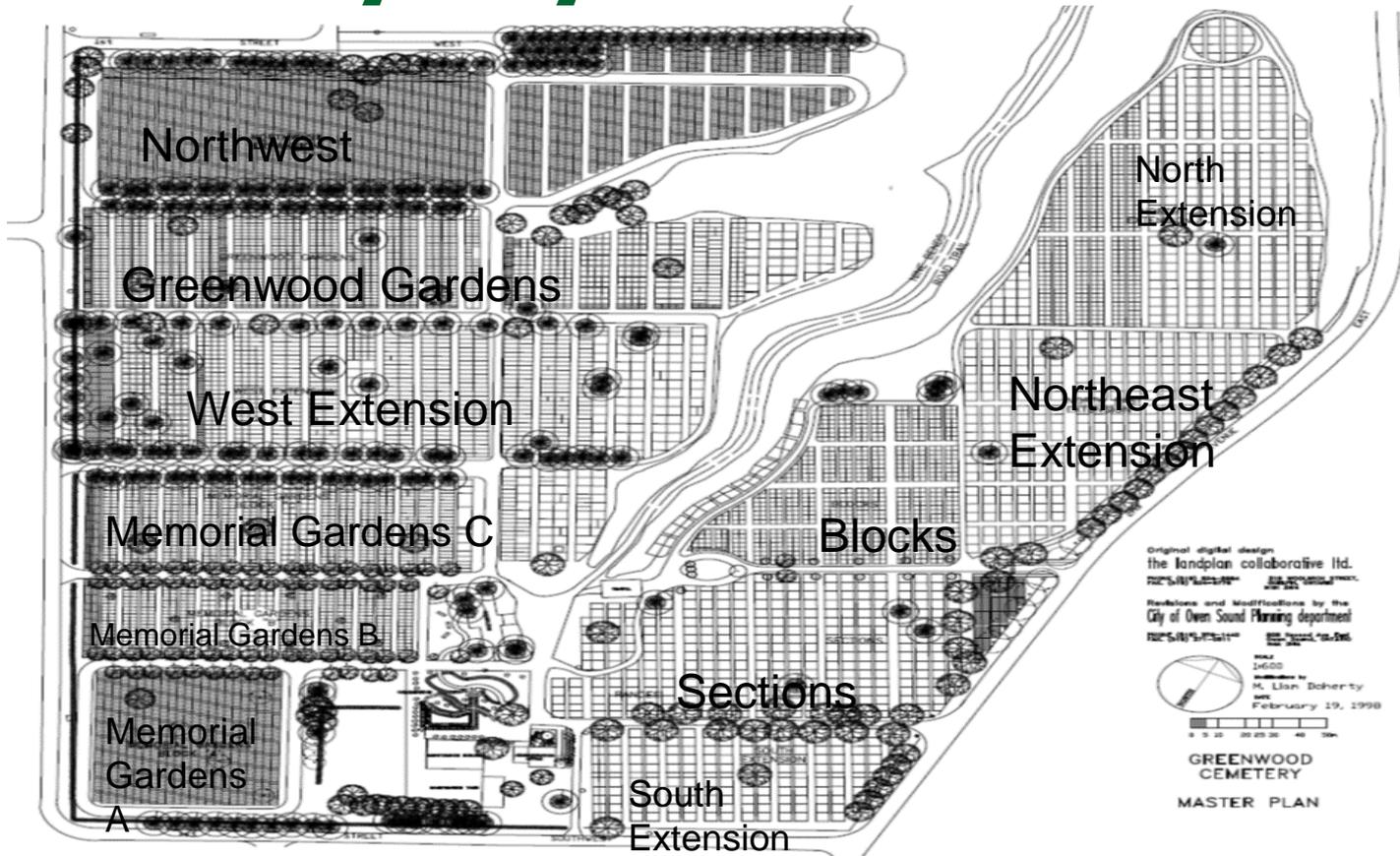
How the Plan is Organized: Service Delivery



How the Plan is Organized: Regulatory Framework

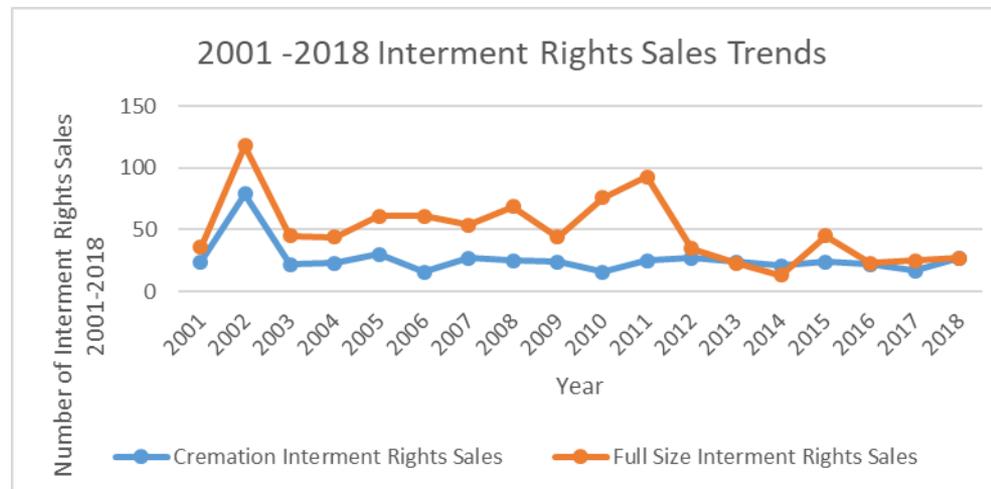
- *Funeral Burial and Cremation Services Act*
- Greenwood Cemetery By-law

How the Plan is Organized: Cemetery Layout



How the Plan is Organized: Interment Rights Sales

- In the years 2012-2018, we have experienced:
 - 17% reduction in full size lot sales
 - 12% increase in Columbarium Niche sales
 - Cremation and Casket options are now almost even



How the Plan is Organized: Statistics and Interment Trends

Greenwood Cemetery

Ontario

Year	Full Size		Cremation Option	
	Count	Percentage	Count	Percentage
2012	82	54%	70	46%
2013	57	38%	93	62%
2014	54	41%	77	59%
2015	81	51%	77	49%
2016	48	35%	91	65%
2017	68	46%	81	54%
2018	64	42%	89	58%

Year	Full Size		Cremation Option	
	Count	Percentage	Count	Percentage
2012	34,092	44%	43,650	56%
2013	29,177	37%	48,663	63%
2014	34,292	38%	56,554	62%
2015	34,175	37%	57,776	63%

How the Plan is Organized: Statistics and Interment Trends

Weekend Interments 2014-2019

2014	20
2015	23
2016	31
2017	31
2018	26
2019	35

Public Input

- Report CS-19-132 summarized public input
- The full survey and results – Appendix 4
- Key themes emerged

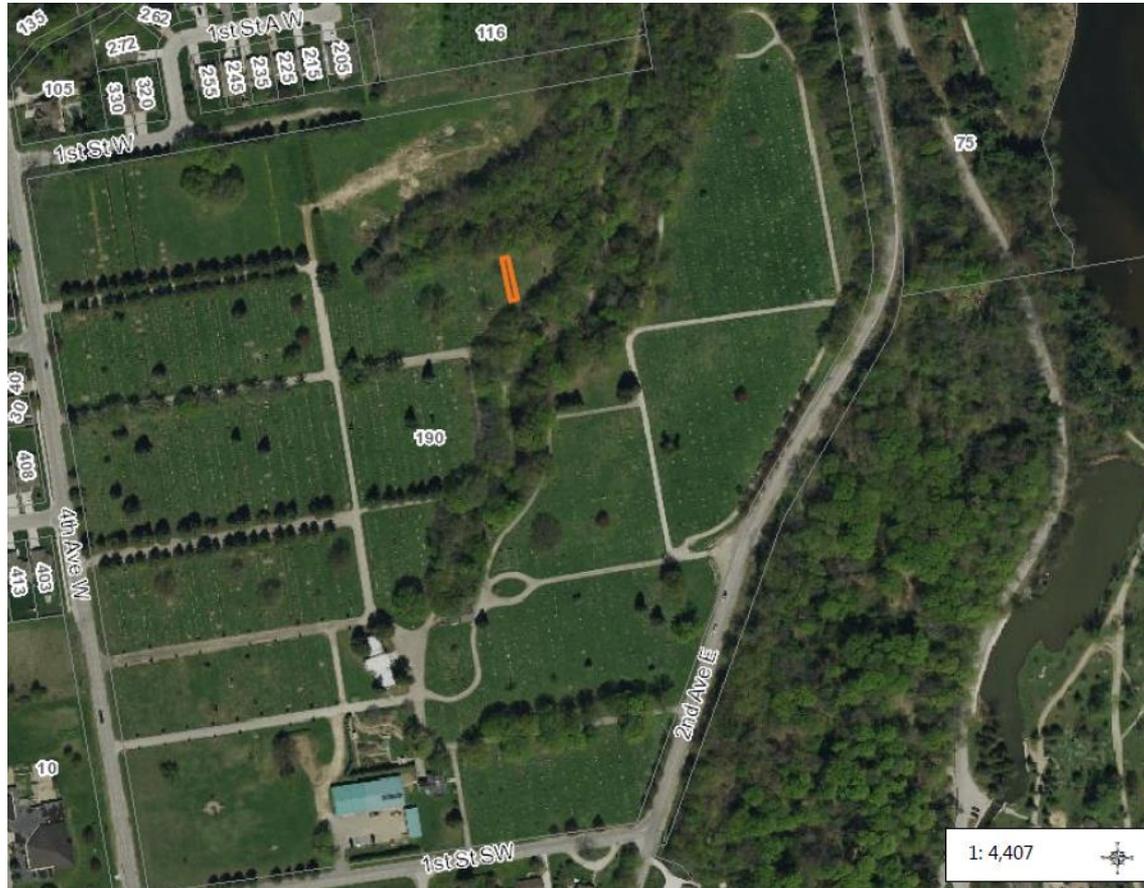
THEMES:

- Interment Options
- Administration, Operations and Grounds
- Buildings and Maintenance

Theme: Interment Options

- Natural Burials
- Increase the number of cremations per full size lot
- Monument size
- Underutilized space
- Jewish and Muslim Sections

Theme: Interment Options



Theme: Administration, Operations and Grounds

- Tree Maintenance
- Monitor Staffing Model
- Develop a Memorial Garden Program
- Implement a GIS Mapping Platform
- Review accessible customer service materials
- Assess Technological solutions to delivering accessible customer Service
- Deliver Accessible Customer Service at City Hall, and Consider Accessible Customer Service with the Chapel Renovation Plans
- Improve Access for processions from the North and South boundary roads

Theme: Buildings and Maintenance

- The Chapel
- Asset Management Approach to Maintenance and Renewal
- Exploration of designating Buildings; Part IV of the *Ontario Heritage Act*

Recommendations

- 16 Recommendations, summarized by Appendix 8 of the Plan
- How does the chart work?

	Recommendation	Priority (1-4)	Follow Up Report Required	By-law Amendment Required	Resources	Staff Lead
Interment Options						
4.2.1	Create a natural burials section including bylaw amendment establishing physical dimensions, location and rules for permissible aspects.		✓	✓	Staff	A. Parsons

Dotmocracy



Questions?



Thank you for coming

