











City of

Owen Sound

2015

STRATEGIC PLAN

20 Making Our Vision Clear

2020

Message from Mayor Boddy & City Council

On behalf of all members of Council and staff, I am pleased to present the City of Owen Sound 2015 Strategic Plan, *2020 Making Our Vision Clear*.

This Strategic Plan embodies the long-term vision and goals of Owen Sound's residents. It is based on approximately 800 points of input from our community through public meetings, working sessions, comment cards and on-line surveys.

The Strategic Plan is a statement to the Owen Sound community of Council's strategy for the future development of the City. It is evidence of Council's commitment to have open communication, collaboration and cooperation among our community. It is a reflection of the achievements of past Councils and provides a solid framework to build on those achievements. It sets a plan to establish measurable objectives to ensure we deliver.

We would like to extend a sincere thank you to all those people who participated in helping Council and staff develop the 2015 Strategic Plan. Through your valuable input, we are certain that the strategies developed reflect the community's aspirations for Council's role in the future of our City. We also thank Lura Consulting who led us through this collaborative process.

Please review this document, consider the strategic directions of our City's local government for the future, and plan how you can help make this a better city for all. Together, we can make Owen Sound Where You *Want* To Live.

Sincerely,

lan C. Boddy Mayor



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1 Introduction

1.1 Why Develop a Strategic Plan

The City of Owen Sound is a lower-tier municipality situated in Southwestern Ontario in Grey County with a population of 21,688¹. As the county seat of Grey County, Owen Sound is the region's economic, social and cultural hub, particularly with its vibrant downtown and harbourfront. The City straddles the Niagara Escarpment and lies at the mouth of the Sydenham and Pottawatomi Rivers. It is characterized by tree-lined streets, an extensive park system and tree-covered hillsides and ravines and a magnificent harbour and significant waterfront within the City. Four popular waterfalls (Inglis Falls, Jones Falls, Indian Falls and Weavers' Creek Falls in Harrison Park) are all within 10 kilometres from the downtown, providing residents and visitors with an opportunity to explore nature. The people of Owen Sound are proud of our natural environment and recognize its importance, not only in contributing to a high quality of life for residents but as a major draw for tourists as a four-season destination.



The Owen Sound arts and culture scene is second to none and we enjoy many well-attended festivals and events year-round, including events such as the Salmon Tour, Salmon Spectacular, Festival of Northern Lights, Emancipation Celebration Festival, Summerfolk Music and Crafts Festival, Owen Sound Fall Fair, Hottest Street Sale Under the Sun, and Harbour Nights Concert series. In addition, we have a number of well-known museums and cultural attractions including the Farmer's Market, Bishop House: Museum, Archives and National Historic Site, Community Waterfront Heritage Centre, Tom Thomson Art Gallery and the Roxy Theatre.

¹ Statistics Canada, 2011 Census

Our local history and heritage is also very important to us and is a big part of what makes our City unique. The area around Owen Sound was historically inhabited by the Ojibway people, and our community holds great value in our relationships with the Saugeen Ojibway Nation, Métis Nation of Ontario, and Historic Saugeen Métis. We also recognize our Black settlers and Owen Sound's role as the last terminal of the Underground Railroad, where from 1830 to 1865 (the end of the American Civil War) escaped slaves fled from the Southern United States to Canada.

Our City has a range of sports and recreational activities and opportunities available to people of all ages. Community facilities such as the Julie McArthur Regional Centre, Harry Lumley Bayshore Community Centre and the YMCA of Owen Sound Grey Bruce offer a range of programs, in addition to the variety of sports clubs and organizations that exist in Owen Sound.

The City of Owen Sound's Strategic Plan is a roadmap that will help guide decision-making in Owen Sound from 2015 to 2020. The Strategic Plan defines actions that the City can undertake in the next five years to ensure that residents and visitors are able to continue to enjoy our natural assets and vibrant cultural and social scene, while continuously building our local economy in response to changing global and local economic conditions. This Plan builds on the previous strategic plan and takes into account the current realities facing our City.

The Strategic Plan defines a vision, mission, objectives and actions which represent our City's key priorities and overall direction. This Plan was developed through community, Council and staff input with a focus on defining a realistic set of actions that the City can accomplish within the 5-year timeframe for Plan implementation. In addition to the key actions identified here, the City will continue to support a variety of other important initiatives being led by other organizations in our community. Areas such as poverty reduction, health, wellbeing and affordable housing are all areas where action is being led by the County, Public Health or other community groups. These themes are recognized as important parts of our quality of life in Owen Sound and as such the City will continue to support these actions through the City policies, programs and ongoing Council support.

1.2 Strategic Plan in the Context of City Planning

The following diagram shows the Strategic Plan within the broader context of City planning in Owen Sound. The Strategic Plan sets the overall direction for the City. The Asset Management Plan and the Official Plan are also key documents that identify policies and priorities for our City. The Official Plan provides policies, goals and objectives to guide the development and redevelopment of lands within the Owen Sound for a period of 20 years. It aims to promote the health, safety and quality of life for the residents of Owen Sound, and guide physical growth within the context of economic, social and environmental considerations. The Asset Management Plan is designed to help preserve, protect and enhance the quality of life within Owen Sound by systematically managing assets in an efficient, effective and sustainable manner. It clearly articulates the needs for investment and upgrades to City assets. These three core documents are supported by the Economic Development Plan, and a number of topic-specific master plans, management plans and studies. All of these documents are linked to Annual Departmental Work Plans and are integrated as part of the Annual Capital and Operating Budget of the

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City. Through these activities, the City is in compliance with provincial and federal legislation. Each of these plans, studies and projects are approved by Council and by working together with all of our key stakeholders, they help to achieve the City's vision.





1.3 Strategic Planning Framework

The Owen Sound Strategic Plan has been developed with the framework and components below in mind. These are terms that will be mentioned throughout this Plan frequently. Each component has its own purpose within the Plan, which are explained below.

Vision

• The vision statement is an aspiration statement that defines where Owen Sound is going. The mission statement, goals, objectives and actions should all help in moving the City towards its vision.

Mission

• The mission statement defines how we will accomplish the vision and creates an overall statement of purpose for the Plan.

Pillars & Goals

• Four pillars were identified that signify overall priority areas for the Owen Sound community: Economy, Environment, Finance, and Society & Culture. Each pillar has a goal statement which describes where Owen Sound will be in our desired future.

Objectives

• Objectives represent how to move from the current state to the end result of each goal.

Actions

 Actions are recommended activities and initiatives that are directly aligned to the achievement of the objectives. They are SMART – Specific, Measurable, Attainable, Relevant and Time-Based.

Values

• Values are operating principles that guide decision-making while developing and implementing the Strategic Plan.

1.4 Developing the Strategic Plan

Throughout the development of the Strategic Plan, approximately 800 people were engaged in a conversation about Owen Sound's future. Various engagement initiatives were undertaken throughout the strategic planning process, including working group sessions with City Council and senior staff, Advisory Committee meetings, social media, individual conversations, comment cards, community meetings, "Places and Spaces" conversations², as well as an online survey.

The development of the Plan followed a six-phase process:

1. Project Kick-off and Work Planning – January 2015

This phase established and confirmed the process that was followed during the development of the Plan. A work plan and project schedule was finalized and the community engagement approach was developed.

2. Environmental Scan and Gap Analysis – January-February 2015

During this phase, the current plans, policies and programs in Owen Sound were assessed and trends and patterns identified to paint a picture of the current context and conditions in Owen Sound. A SWOT (strengths, weaknesses, opportunities and threats) analysis of the Plan's four pillars provided a baseline to identify gaps between what the current situation is and where we want to go in the future.

3. Vision, Mission, Values and Objectives – March-May 2015

Through ongoing engagement with the community, Council and senior staff, this phase helped define the overall direction and objectives of the Strategic Plan. Widespread distribution of comment cards, "Places and Spaces" conversations, an online survey and a community meeting ensured that significant feedback was received from the community.

4. Action Planning and Strategic Directions – March-May 2015

This phase built on the input received through the community engagement initiatives, and involved structured discussions with City Council and senior staff. These discussions helped refine and shape the potential actions included in this Plan.

5. Implementation and Monitoring Framework – May 2015

During this phase, action planning and implementation frameworks were developed through workshops with senior staff. This helped bridge the gap between planning and action and will ensure that the Plan does not "sit on the shelf." Overall responsibility, progress measures, potential partners and timeframes were identified for each action in the Plan.

6. The Strategic Plan Document – May-June 2015

A draft Strategic Plan was first prepared for review and comment by community members, Council and senior staff. Based on feedback received during a Council and senior staff working session and a second community meeting, a final draft of the Strategic Plan was prepared for Council's adoption.

² In-person discussions carried out by Council and senior staff in various locations.





2 Vision, Mission and Values

After consulting with City Council, senior staff and the community, a **Mission** statement and underlying **Values** were crafted for the 2015-2020 Strategic Plan. These are foundational components of the Plan and will help guide future decision-making.

2.1 Vision Statement

With respect to the vision statement, it was determined that Owen Sound's current vision should be retained as it exemplifies the desired future for our City. Owen Sound is a great place to live, work and play and we offer the small-town feel with big city amenities. The vision statement reflects this and serves as an inspiration for our community.

Vision

• The City of Owen Sound: Where You Want To Live.

2.2 Mission Statement

The mission statement was developed collaboratively and provides an overall statement of purpose for the Strategic Plan. The ultimate purpose is to **strengthen** our community (including economy, society and culture, finances and environment) and to make Owen Sound an attractive and prosperous place to live. This will be accomplished through sound leadership and visionary and forward-looking direction at the municipal government level. **Sound leadership** is multi-faceted and means acting with integrity, being creative and innovative, listening to and collaborating with our community, neighbouring municipalities and Grey County, and ultimately acting in the best interests of Owen Sound residents as we work towards shared goals.

Mission

• Strengthening our community through sound leadership.

2.3 Values

Through a process of review and refinement, the following four values were identified as being of greatest importance to Owen Sound: **Caring, Creativity, Integrity** and **Sustainability**. These values will serve as the foundation of the Strategic Plan's framework, will help connect the vision, mission, objectives and actions, and will guide decision-making moving forward.

Below are some of the concepts that were expressed to help to shape these values.

Passionate Welcoming Choice Communicative Inclusive Age-Friendly Sustainable CreativeEntrepreneurial Caring Community Collaborative CultureIntegrity

Caring

- We care about our community.
- We are a welcoming, inclusive, and age-friendly City.
- We strive for positive change and are committed to continue working in a collaborative fashion towards the City's vision of being "Where You *Want* To Live."

Creativity

- We are a creative community that embraces innovation to find solutions with the greatest benefit for Owen Sound.
- As a City, we are resourceful and creative in order to thrive, regardless of external pressures.

Integrity

- We demonstrate integrity by being open, transparent and communicative.
- We believe that continuing to communicate in an honest and informative way with residents will lead to more fruitful two-way conversations.

Sustainability

• We demonstrate sustainability by acting in a financially, environmentally and socially responsible manner.

3 Four Pillars

Four focus areas were established at the beginning of the strategic planning process, and these **Pillars** helped guide the development of this Plan.



Under each pillar, there are a number of associated **Objectives** that represent where we want to go through implementation of this Plan. Each Objective has a series of **Actions** that will be undertaken by the City to help realize our **Goals**.

Each of the four pillars are discussed in more detail in Section 3 and for each, we consider the following:

- Where are we now?
- Where do we want to go?
- How are we going to get there?

Section 3 also concisely summarizes the objectives and actions under each of the four pillars. Please note that the action numbers do not signify priority or ranking; rather, the actions are numbered to enable easy reference.

More detailed action tables are available in Appendix A. In the action tables, there is an identified lead (City Department), progress measures, timeframe and list of potential partners that can help achieve the action. With respect to potential partners, it is important to note that in some cases, formal agreements may not be in place at this time. This list presents a preliminary list and effective partnerships will be pursued on an ongoing basis. The identified partners are those that have a "natural fit" with respect to the objective or action – whether it is shared values, direction and/or mandate.

3 | Four Pillars

3.1 Economy

3.1.1 Where are we now?

Owen Sound is a regional centre serving both Grey and Bruce Counties with a focus on business, health, education, tourism and culture. This role has contributed greatly to a stable commercial and industrial base. The commercial sector is growing with the development of new retail expansions and the City is continuing to market our industrial lands and is providing several incentives for new business.

Economic prosperity is an important focus of the Grey County Official Plan, and it is recognized that the natural environment is a large driver of tourism and revenue for the County and Owen Sound alike. Recreation and tourism-related activities are encouraged in both Grey County and Owen Sound, and the downtown, harbourfront and natural environment all play an important part in attracting visitors to Owen Sound. Our downtown has a charming historic streetscape with many boutique stores and more than 300 businesses in total.



From 2010 to 2014, we have experienced a steady growth rate in total employment of 6.1%, the highest in the region and higher than the provincial average of 4.1%³. Our major local employers span a variety of sectors and include: Grey Bruce Health Services and Family Health Team, Grey Bruce Social and Family Services, Grey Bruce Health Unit, TC Transcontinental Printing, Tenneco Automotive, and the City of Owen Sound. Some of our major regional employers are: Bruce Power, Chapman's Ice Cream Ltd., Bluewater District School Board and Grey County.



Although manufacturing has seen a steady decline in North America, Owen Sound's manufacturing sector continues to grow, with a 14% increase from 2010 to 2014, compared to 0% growth at the provincial level⁴. Employment in the health care sector has also seen a steady increase of 10% employment over the same timeframe. In June 2015, it was announced that funding has been received for a new, state-of-the-art Marine Emergency Duties Training Centre at Georgian College. This training centre will put Georgian College and Owen

³ EMSI Analyst, Province

⁴ EMSI Analyst, Province

Sound on the map as *the* place for marine training in Ontario, and will create job opportunities and contribute significantly to our economy. Owen Sound is also a growing retail centre home to big-box stores such as Walmart, Home Depot, Sears, Canadian Tire, Sport Chek, Winners and the regional Heritage Shopping Centre.

3.1.2 Where do we want to go?

Goal Statement: We will strive to have a prosperous local economy that serves our community as well as Grey and Bruce Counties in our role as the regional centre. We will proactively attract new investment opportunities, enhance tourism opportunities and work with our businesses, industries and institutions in order to retain and expand our local businesses and job opportunities.

Success Story

In 2013, The City's Tourism Department created an award-winning product - the Owen Sound Salmon Tour – highlighting the annual Chinook salmon run on the Sydenham River. The selfguided tour helps connect the City's harbour to the downtown and further upstream to Harrison Park, Inglis Falls and other local attractions during the fall season. In 2014, guided tours of the salmon spawning channels were introduced, along with a culinary event. The tour is a partnership between the City and the Grey Sauble Conservation Authority, the Sydenham Sportsmen's Association and BruceGreySimcoe.com (RTO7), which helped with initial funding of the project. The City won a marketing award for the initiative in 2014 from the Economic Developer's Council of Ontario. New salmon tour experiences are in the works for fall 2015 (another joint project with the GSCA, SSA and RTO7) and the City is also partnering with the Tom Thomson Art Gallery to commission a salmon-themed mural for an existing storage locker at the mill dam and fish ladder.



3.1.3 How are we going to get there?

The following Objectives and Actions will help the City move towards our Economy goal.

1. Retain and grow existing local businesses and business opportunities

- Action 1.1 Work with businesses, industry, institutions and other organizations to generate new employment opportunities
- Action 1.2 Encourage home-based businesses to foster more live-work opportunities
- Action 1.3 Continue to support beautification of the downtown
- Action 1.4 Continue to promote the downtown
- Action 1.5 Implement the Downtown River Precinct Plan

2. Develop a coordinated approach to attract new investment and encourage economic development

- Action 2.1 Diversify the economic base of the City by attracting new businesses and investment
- Action 2.2 Facilitate economic innovation and new business by providing information and streamlining the process for new business start-ups
- Action 2.3 Facilitate a streamlined development approvals process
- Action 2.4 Enhance and renew a mixed-use harbourfront
- Action 2.5 Encourage a broad range of shopping opportunities and foster a strong and balanced commercial district as the Regional Centre
- Action 2.6 Encourage improved internet infrastructure and technology sector as an avenue to attract new business to Owen Sound and create an "innovation hub"

3. Leverage our City's assets in order to enhance tourism opportunities

- Action 3.1 Promote Owen Sound as "Where You Want To Live"
- Action 3.2 Develop and implement a Marketing and Development Strategy to promote Owen Sound as a tourist destination
- Action 3.3 Enhance tourism opportunities for active and passive year-round enjoyment
- Action 3.4 Develop, distribute and promote a resource manual for events and tournaments

4. Encourage residential and mixed-use development

- Action 4.1 Grow the tax base by attracting a broad range of new housing types (singles, semis, etc.) and tenure (rental units and condominiums)
- Action 4.2 Continue to support/encourage the redevelopment of brownfields through the implementation of the Community Improvement Plan and Brownfields Financial Tax Incentive Program

5. Attract new and retain existing residents

- Action 5.1 Promote opportunities for existing employment / entrepreneurship for all agesAction 5.2 Support youth education and training opportunities
- 3 | Economy

3.2 Society and Culture

3.2.1 Where are we now?

Owen Sound is well known for its vibrant arts and culture scene. In addition, we have made a large commitment to the conservation and promotion of our heritage and it is a big part of what makes our City unique. Our heritage enhances our quality of life and pride of place and is one of Owen Sound's most valuable assets.

Owen Sound enjoys a wealth of cultural resources including major facilities run by the City, independent boards and non-profit groups, annual festival and events, performing and visual arts, places of worship and our built heritage, reflecting the diversity and interests of residents.

As the regional hub for arts and culture, there are numerous annual festivals and events held in Owen Sound, including Doors Open Owen Sound, Harbour Nights Concert Series, Tom Thomson Days, Canada Day Celebrations and many more. With respect to our local history and heritage, sites of note include: Bishop House: Museum, Archives and National Historic Site, Grey Roots Museum and Archives, Community Waterfront Heritage Centre, and the former Courthouse building. Owen Sound also has a long history of celebrating visual and performing arts, and our most famous locations include the Roxy Theatre and Tom Thomson Art Gallery. Both the Official Plan and Cultural Master Plan highlight the importance of promoting and preserving our community's heritage and the visual and performing arts.

Success Story

The Tom Thomson Art Gallery has been an integral part of the City for almost fifty years. It acts as the City's premier cultural destination, attracting thousands of visitors each year. Designated a Cultural Property A organization by the Department of Canadian Heritage, the TOM has a nationally significant collection of over 2,600 works and is one of only four public art galleries in Ontario to receive an "A" designation from the Ontario Arts Council. In 2014, the TOM launched a ground-breaking multi-year partnership with ROOTS Canada. ROOTS developed a line of clothing and accessories based on works from the Gallery's collection, marketing the TOM - and promoting Owen Sound – across Canada and internationally.



We also recognize the importance of an appropriate range and distribution of health and wellness, safety, educational and recreational facilities and services throughout the community. Owen Sound benefits from a number of community centres, sports complexes, and parks and trails. The highly integrated system of recreational areas and trails offers residents and visitors many opportunities for hiking and leisurely walking. We also have a number of clubs and organizations which provide residents with social and recreational opportunities. The Harry Lumley Bayshore Community Centre is one of the City's largest community centres and offers a range of facilities, including banquet halls, meeting rooms and the J.D. McArthur Arena, where the OHL's Owen Sound Attack play. The Centre is also home to the Owen Sound Sports Hall of Fame, celebrating local sports.

The Grey Bruce Health Unit (GBHU) provides the community with social workers, educational programs, lifestyle management and practical nurses. The Health Unit's program priorities are focused around reducing obesity, substance abuse and injuries. Operating six hospitals in the Grey Bruce region, Grey Bruce Health Services (GBHS) is the County's largest health care services hospital and provides care in a full range of specialty services. Both GBHU and GBHS are accredited by Accreditation Canada.



There are a number of issues that are not the direct responsibility or core mandate of the City of Owen Sound. For example, the City contributes to affordable housing, poverty mitigation, food security and accessibility issues through a number of partnerships and initiatives such as:

Affordable Housing

- Owen Sound Municipal non-profit housing
- Development charge exemption for non-profit housing projects
- Official Plan policies support a broad range of housing density
- Zoning policies support creation of second unit in a home

Poverty Mitigation

- Low income minor sport subsidy
- Collaboration with Poverty Task Force
- Support through the Owen Sound and North Grey Union Public Library's Adult Learning Centre

Food Security

- Support for the Owen Sound Famer's Market
- Official Plan policy support of community gardens
- Owen Sound Community Garden policy that provides for community gardens on municipal property

The City is also implementing requirements under the Accessibility for Ontarians with Disabilities Act (AODA) to upgrade facilities and customer service processes to meet standards.



3.2.2 Where do we want to go?

Goal Statement: We will continue the conservation and promotion of our heritage and will uphold Owen Sound's reputation as one of Canada's best places for arts and cultural activities. We will encourage lifelong learning opportunities and ensure a safe community that is welcoming, inclusive and age-friendly. And we will strive to foster pride of place for residents promoting the City as a great place to live – attracting people, tourists and entrepreneurs along the way.

3.2.3 How are we going to get there?

The following Objectives and Actions will help the City move towards our Society and Culture goal.

6. Promote and enhance Owen Sound's built heritage

- Action 6.1 Promote heritage conservation through the Community Improvement Plan heritage property tax program, façade program, heritage register, and designation of properties
- 7. Encourage and promote participation in cultural activities and active lifestyles
 - Action 7.1 Continue to deliver select free City events to residents
 - Action 7.2 Continue to facilitate affordable recreation and sports opportunities
 - Action 7.3 Encourage lifelong learning opportunities

8. Support community safety and social inclusion

- Action 8.1 Encourage and promote support for the Council on Aging Grey Brue Owen Sound activities
- Action 8.2 Foster a safe community by providing emergency services to meet the community's safety needs in a respectful manner
- Action 8.3 Foster and maintain inclusive public spaces by expanding the role of citizen engagement, education and other partnerships



3.3 Finances

3.3.1 Where are we now?

We continue to meet our obligations of managing City finances in a responsible manner. We strive to provide a financially sustainable system, one that is efficient and minimizes consumption of resources while meeting the needs of our residents.

Owen Sound is among 27% of Ontario municipalities that have a financial position (financial assets less liabilities) per capita between \$0 and minus \$1,000, and our City's financial position is 25th amongst the 29 municipalities of Southwestern Ontario. However, we have improved on our financial position from 2012 to 2013 and are looking to continue this positive trend in the coming years. Our operating expenses, like the majority of Ontario municipalities (62%), is in the 0% to 15% range. Our reserves are one of our strong points and we are amongst the 25% of municipalities that have reserves as a percentage of taxation (excluding water/sewer) greater than 90%. In 2013, our reserves were 102%, while the municipal average was 70%. Reserves play a key part in a municipality's long-term financing plan.

Success Story

The City of Owen Sound has developed an Asset Management Plan, which is a strategic document that shows how a group of assets is to be managed over a period of time. The plan describes the characteristics and condition of infrastructure assets in the City, the level of service expected from them, planned actions to ensure the assets are providing the expected level of service, and financing strategies to implement the planned actions. The Asset Management Plan will be a "living document" as other assets are added to the plan. Future annual budgets will be tied directly to the Plan highlighting the impact that spending decisions have on the condition, useful life and future funding needs. Like many municipalities in Ontario, we do face a challenge when it comes to our aging infrastructure. Several City assets require upgrades, including the 10th Street Bridge and a number of City buildings. We are also addressing the significant impacts this past winter has had on our water mains in the City. The City's current budget is being challenged to support the maintenance of all structures, programs and services, and so a core services review will be undertaken to optimize our operations as a key next step. The integration of our Asset Management Plan into day-to-day operations and processes will also be a positive step to improving our infrastructure deficit.

3.3.2 Where do we want to go?

Goal statement: We will be a financially stable and responsible municipality, and will manage finances in a resilient and forward-thinking manner. We will address the infrastructure deficit by focusing on critical priorities first and approaching these issues one step at a time, with a view to long-term financial sustainability and prosperity.

3.3.3 How are we going to get there?

The following Objectives and Actions will help the City move towards our Finance goal.

9. Address the City's infrastructure deficit

- Action 9.1 Continue to develop a comprehensive Asset Management Plan by integrating all other City assets into the Plan (including developing a Financial and Operations plan)
- Action 9.2 Integrate asset management principles into day-to-day processes (e.g., budgeting, implementation and renewal processes)

10. Maximize revenue sources and funding opportunities

- Action 10.1 Increase the City's tax assessment base
- Action 10.2 Lobby for increased funding from the Province, Federal government and other sources
- Action 10.3 Maximize funding and non-tax revenue opportunities

11. Optimize the City's operations while maintaining or improving quality of life

- Action 11.1 Initiate a core services review process
- Action 11.2 Implement the directions resulting from the core service review process



3.4 Environment

3.4.1 Where are we now?

Owen Sound has a unique environment that contributes to the high quality of life that residents and visitors enjoy, including attractions such as Harrison Park, Kelso Beach and Inglis Falls. Owen Sound's natural capital is one of our greatest and most valuable assets. The combined efforts of the City, Grey County, provincial and federal ministries, the Grey Sauble Conservation Authority, and countless other organizations help to ensure environmental integrity is maintained in Owen Sound.

Success Story

With a total budget of \$48 million, the upgrade of the Owen Sound Wastewater Treatment Plant is the largest construction project ever undertaken by the City of Owen Sound. The upgrade of the treatment process includes secondary treatment and ultraviolet disinfection, which will allow the plant to meet higher effluent targets in accordance with Provincial and Federal policies and regulations. The City secured two-thirds of the funds from our funding partners for the project: one-third each from the Federal Government and the Provincial Government, while the remaining one-third will come from our ratepayers. This project is vital to the environmental sustainability of our community and the long-term water quality in Owen Sound and Georgian Bay. Completion is scheduled for 2017.



There are 48 municipal parks in Owen Sound totalling 575 acres of public access areas, as well as a large number of trails including the Bruce Trail, walking trails, bicycle routes and snowmobile trails. Our City is located in the Niagara Escarpment, a UNESCO World Biosphere Reserve, which offers breathtaking views and beautiful natural vegetation. We understand that protecting the environmental integrity of the City and its connected natural heritage system has to be carried out in coordination with neighbouring municipalities and other agencies. Our environment is affected by a range of activities, and so the City's Official Plan promotes an integrated approach to environmental protection that includes increasing awareness of environmental considerations and using watershed planning principles.

We recognize the importance of energy conservation, efficiency and renewable energy as it relates to our environment. The City of Owen Sound has two 10 kW solar panel installations on City properties, and these installations generate green energy and revenue. Our Energy Conservation and Demand Management Plan strives to incorporate energy efficient actions into all areas of the City to reduce the consumption of electricity and natural gas by 2% per year between 2015 and 2016.

3.4.2 Where do we want to go?

Goal Statement: We will continue to ensure environmental integrity is maintained in Owen Sound and the surrounding area by protecting our environment and natural assets. We will protect, preserve, maintain and enhance Owen Sound's scenic and natural heritage, and we will do so by using resources wisely, cooperating with adjoining communities and agencies, and taking responsibility for City actions.



3.4.3 How are we going to get there?

The following Objectives and Actions will help the City move towards our Environment goal.

12. Maintain and improve public transit options for residents and visitors

Action 12.1 Monitor and maintain efficient City transportation services

Action 12.2 Participate in the development of intra-City transportation initiatives that meet residents' needs

- 13. Improve energy conservation and efficiency and address climate change
 - Action 13.1 Implement and measure progress of the City's Conservation and Demand Management Plan
 - Action 13.2 Facilitate the expansion of green energy opportunities on City property

14. Maintain, improve and promote the use of our local parks and trails

Action 14.1 Implement the Parks and Trails Master Plan

15. Ensure the responsible management of natural resources

- Action 15.1 Implement the Salt Management Plan
- Action 15.2 Implement the Secondary Water Treatment & Sewage Plan
- Action 15.3 Facilitate initiatives that protect against invasive and exotic species (e.g., phragmites, Emerald Ash Borer) and help manage harmful impacts of potential aftermath



4 Implementation

Implementation of this Strategic Plan is an important next step to ensuring our goals and objectives are accomplished in a timely and efficient manner. The action plan tables outlined in Appendix A identify the lead for each action, potential partners, progress measures, associated benchmarks, and anticipated timeframes. As mentioned before, the list of potential partners is preliminary at this stage.

Our implementation framework includes five key components:

- 1. Annual Review and Work Planning;
- 2. Communication and Outreach;
- 3. Aligning with other City Plans;
- 4. Partnerships; and
- 5. Monitoring and Reporting.

4.1 Annual Review and Work Planning

The actions identified in this Strategic Plan will be incorporated into annual work plans and operating and capital budgets developed by the various City Departments. As such, the actions and implementation framework identified in this Plan will be reviewed on an annual basis. This should culminate in an annual progress report to Council on how the Strategic Plan is moving forward. Annual reporting is an important step to ensure that our Strategic Plan is a living document and reflective of the community's needs and changing local and global climate.

4.2 Communication and Outreach

Development of this Plan was based in part on communications and engagement with the Owen Sound community and stakeholders and this collaboration should continue as the Plan moves forward. Many Owen Sound residents shared their ideas – in particular via the online survey – and contributed to the various components of the Plan. In order to continue to foster pride of place and to ensure integrity, transparency and good governance, we will provide annual updates on the progress of the Plan as a whole as well as regularly report on progress made on each action as the opportunity arises.

In addition, we believe it is important for us to share this Strategic Plan with the public, staff and community partners so as to ensure there is a shared understanding of Owen Sound's strategic direction. The Strategic Plan will be available on the City website, at the Owen Sound and North Grey Union Public Library and in the Clerk's Office, and all staff reports will identify linkages to the Strategic Plan.

4.3 Aligning with other City Plans

This Strategic Plan's goals, objectives and actions must be integrated into our existing organizational structures and policy frameworks. To that end, other City plans should demonstrate alignment with the Strategic Plan to the greatest extent possible. To maintain momentum, all staff reports to Council should demonstrate alignment with the Strategic Plan and refer to specific objectives and actions achieved.

4.4 Partnerships

For actions that affect our neighbouring municipalities and organizations outside our City, we must strive to work together in a collaborative fashion. Together, we will need to establish appropriate and effective partnerships and processes for coordinating the implementation of these actions.

4.5 Monitoring and Reporting

Finally, a monitoring and reporting framework has been developed in order to ensure that our goals and objectives are met. Benchmarks have been established for a number of our actions, and progress indicators have been established to measure progress and ensure we are on the right path.

Appendix A – Strategic Plan Action Tables

ECONOMY

Objective #1: Retain and grow existing local businesses and business opportunities

		Current Benchmark			1	Timefran	ne
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
1.1 - Work with	Total employment	15,619 ⁵	Economic	Owen Sound Chamber			
businesses, industry,	Total employment	6.1% (2010 to	Development &	of Commerce, City of			
institutions and other	growth rate	2014) ⁶	Tourism	Owen Sound			
organizations to	Number of businesses	Approximately 15	Department	Economic			
generate new	visited + follow-up	visits per year		Development &	\checkmark	~	\checkmark
employment	actions (including			Tourism Advisory		,	·
opportunities	identifying barriers)			Committee, Georgian			
				College, Owen Sound			
				Hospital, Grey Bruce			
				Health Unit (GBHU)			
1.2 - Encourage home-	Annual total number	10	Economic	Business Enterprise			
based businesses to	of home-based		Development &	Centre, City of Owen			
foster more live-work	business licenses		Tourism	Sound Economic			
opportunities	Number of seminars	8	Department	Development &			
	offered by Business			Tourism Advisory	\checkmark	\checkmark	\checkmark
	Enterprise Centre			Committee, Owen			
				Sound Chamber of			
				Commerce			

⁵ EMSI Analyst, Province

⁶ EMSI Analyst, Province

		Current Benchmark			1	Timefrar	ne
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
1.3 - Continue to	Downtown vacancy	17% (2015)	Economic	Owen Sound			
support beautification	rates		Development &	Downtown			
of the downtown			Tourism	Improvement Area			
			Department	(DIA), Businesses and	✓	✓	\checkmark
				Organizations of Owen			
				Sound Together			
				(BOOST)			
1.4 - Continue to	Downtown vacancy	17% (2015)	Economic	DIA, BOOST			
promote the downtown	rates		Development &		✓	~	\checkmark
			Tourism		v	v	v
			Department				
1.5 - Implement the	Capital work started	Complete Phase 1	Community	DIA, Owen Sound and			
Downtown River	and funding allocated	detail and	Planning &	North Grey Union			
Precinct Plan		implement Phase 1	Heritage Advisory	Public Library, Tom	✓	~	
			Committee with	Thomson Art Gallery,	v	Ň	v
			Senior City	private businesses,			
			Management	and funders			

		Current Benchmark			Ti	mefram	ne
		(2014 unless otherwise			1-2	3-4	5+
Action	Progress Measure	noted)	Action Lead	Potential Partner(s)	years	years	years
2.1 - Diversify the	Level of assessment	1% annually	Economic	Owen Sound Chamber			
economic base of the	growth	\$266,000 in total tax	Development &	of Commerce, City of			
City by attracting new		growth	Tourism	Owen Sound Economic			
businesses and	Number of significant	3-5	Department	Development &	✓	\checkmark	1
investment	enquiries that are			Tourism Advisory		·	•
	worth over \$1 million			Committee, Investors,			
				commercial agents,			
				developers, landlords			
2.2 - Facilitate	Number of start-up	200	Economic	N/A			
economic innovation	clients		Development &				
and new business by	Number of new	56	Tourism				
providing information	business licenses		Department		✓	\checkmark	✓
and streamlining the	Number of inquiries	Approximately 1,000					
process for new	(telephone, walk-ins,						
business start-ups	emails)						
2.3 - Facilitate a	Approval timelines	29 days for site plan	City Planning	N/A			
streamlined	(median number of	approval					
development approvals	days to review and						
process	complete permit						
	application)				✓	1	~
						•	

Objective #2: Develop a coordinated approach to attract new investment and encourage economic development

		Current Benchmark			T	imefran	ne
		(2014 unless otherwise			1-2	3-4	5+
Action	Progress Measure	noted)	Action Lead	Potential Partner(s)	years	years	years
2.4 - Enhance and renew a mixed-use harbourfront	Dredged harbour Lease the CP building Number of new investments within 2 blocks of the harbour area	No current dredging has occurred Currently vacant Baseline will be established	Community Services Department, Economic Development & Tourism Department	City of Owen Sound Economic Development & Tourism Advisory Committee, Federal Government, Owen Sound Chamber of Commerce, harbour users and land owners	*	~	v
2.5 - Encourage a broad range of shopping opportunities and foster a strong and balanced commercial district as the Regional Centre	Commercial Vacancy Tax Rebate Program Number of new retail drivers approached per year	\$44,000 (2013) 5 to 8/year	Economic Development & Tourism Department	Private sector, land owners, Grey County Economic Development	~	v	v
2.6 - Encourage improved internet infrastructure and technology sector as an avenue to attract new business to Owen Sound and create an "innovation hub"	Support Grey County Southwest Integrated Fibre Technology (SWIFT) Initiative Expand Wi-Fi downtown	Fibre optic broadband Internet connectivity Ongoing	Information and Technology Division	Grey County, IT providers	~	~	~

		Current Benchmark			T	imefram	ie
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
3.1 - Promote Owen	Population growth	21,688 (2011) ⁷	Economic	City departments,			
Sound as "Where You			Development &	Community groups,			
Want To Live"	Number of relocation	75	Tourism	developers, builders,			
	package contacts		Department,	real estate groups	~	~	\checkmark
	Average number of	20,000/month (2015)	City				
	website hits per month		Management				
3.2 - Develop and	Number of people	8,000 (2013)	Economic	Grey County, RTO7,			
implement a Marketing	going to Visitor		Development &	non-profit			
and Development	Information Centre		Tourism	organizations, special			
Strategy to promote	Average number of	20,000/month (2015)	Department	events, local			
Owen Sound as a tourist	website hits per month			businesses (e.g.,	~	~	./
destination	Number of Facebook	3,005 (2015)		hotels, restaurants,	Ť	v	v
	followers			etc.)			
	Number of Twitter	2,155 (2015)	1				
	followers						

Objective #3: Leverage our City's assets in order to enhance tourism opportunities

⁷ Statistics Canada, 2011 Census

		Current Benchmark			Т	imefram	ne
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
3.3 - Enhance tourism opportunities for active and passive year-round enjoyment	Number of tournaments Number of event agreements to use City parks/facilities Attendance at special events (e.g., Salmon Tour, Summerfolk)	2015 Baseball – 4 Lacrosse – 1 Broomball – 1 Hockey – 6 30 Canada Day – 10,000 Doors Open – 2,897 (2015)	Economic Development & Tourism Department, Community Services Department, Special Events	Facilities booking group, community groups and sports organizations, special events groups (e.g., Festival of Northern Lights)	*	~	~
3.4 - Develop, distribute and promote a resource	Complete resource	Harbour Nights – 275 Movies and Music – 300 Home Show – 3,000 No manual currently	Community Services	City departments, Regulatory agencies			
manual for events and tournaments			Department		~		

		Current Benchmark			Ti	imefram	ne
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
4.1 - Grow the tax base	Annual total of	55 dwelling units	Senior City	Private sector,			
by attracting a broad	building starts	created (2013)	Management	developers, land			
range of new housing				owners, Grey County			
types (singles, semis,	Annual total of	263 building permits		Economic			
etc.) and tenure (rental	building permits issued	issued (2013)		Development, Building			
units and			-	Division	~	✓	✓
condominiums)	Increase in tax base	\$266,000					
	Increase amount of						
	serviced, developable	Not currently serviced					
	land near the Owen	Not currently serviced					
	Sound Hospital						
4.2 - Continue to	Uptake of Community	Façade and Structural	Community	City of Owen Sound			
support/encourage the	Improvement Plan	Improvement	Services	Economic			
redevelopment of	Continue to encourage	Program: 90 grants	Department	Development &			
brownfields through the	developers to utilize	since 1999, \$45,000-		Tourism Advisory			
implementation of the	this program to	\$50,000/yr;		Committee, Ministry of			
Community	remediate brownfields	Brownfield & Vacant		Finance, developers,			
Improvement Plan and	that are part of re-	Land Incentive		and landowners	✓	✓	✓
Brownfields Financial	developments	Program: More than					
Tax Incentive Program		\$1 million dollars since					
		2010;					
		Heritage Property Tax					
		Rebate: 18 properties,					
		\$15,000/year					

Objective #4: Encourage residential and mixed-use development

Objective #5: Attract new and retain existing residents

		Current Benchmark			Ti	imefram	ie
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
5.1 - Promote	Youth unemployment	21% (June 2014)	Economic	Business Enterprise			
opportunities for	(regional measure)		Development &	Centre			
existing employment /			Tourism		✓	✓	✓
entrepreneurship for all			Department				
ages							
5.2 - Support youth	Number of youth	6-8 per program	Owen Sound and	Business Enterprise			
education and training	enrolled in Business		North Grey	Centre, City of Owen			
opportunities	Enterprise Centre		Union Public	Sound Economic			
	Growth in Georgian	794	Library	Development &			
	College enrollment (via			Tourism Advisory			
	Payment in Lieu of			Committee, Georgian	✓	\checkmark	\checkmark
	taxes)			College, School boards,			
				training facilities,			
				Excellence in			
				Manufacturing			
				Consortium			

SOCIETY and CULTURE

Objective #6: Promote and enhance Owen Sound's built heritage

		Current Benchmark			Т	imefran	ne
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
6.1 - Promote heritage	Fund and uptake on	See 4.2 above	Community	Property owners and			
conservation through	CIP programs		Services	developers			
the Community Improvement Plan heritage property tax program, façade program, heritage register, and designation of properties	All eligible properties participate in Heritage Tax Program and all Façade grant funds are spent each year Number of sites preserved Number of properties added to register under the <i>Ontario</i> <i>Heritage Act</i> Attendance at Doors Open event	19 33 designated properties 132 properties listed on the Register under the Ontario Heritage Act 3,762 2,897 (2015)	Department and Development Team		*	~	~

		Current Benchmark			Ti	imefram	ne
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
7.1 - Continue to deliver	Attendance figures at	See 3.3 above	Community	DIA, Owen Sound			
select free City events	free City events		Services	Tourism Office, special			
to residents			Department	events coordinators,	✓	~	~
				community groups,			
				Festival of Northern			
				Lights			
7.2 - Continue to	City affordable access	Minor sport	Community	YMCA			
facilitate affordable	to recreation	participation numbers	Services				
recreation and sports		and participation in	Department		 ✓ 	~	~
opportunities		camps					
		1,653 participants		Constant of the second			
	Sports enrollment	See above	Community	Sports groups			
			Services				
			Department				
7.3 - Encourage lifelong	Library statistics	205,284 visitors	Owen Sound and	Bluewater Association			
learning opportunities		291,389 items	North Grey	of Lifelong Learning,			
		circulated ⁸	Union Public	Georgian College,			
	Enrollment in Library	403 Adult and Youth	Library	social service groups,	√	~	1
	programs	programs		City of Owen Sound		•	,
		Attendance of 9,670 ⁹		Cultural Advisory			
				Committee, GBHS,			
				GBHU			

Objective #7: Encourage and promote participation in cultural activities and active lifestyles

⁸ Owen Sound and North Grey Union Public Library, 2014 Annual Report

⁹ Owen Sound and North Grey Union Public Library, 2014 Annual Report

Objective #8: Support community safety and social inclusion

		Current Benchmark			Ti	mefram	e
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
8.1 - Encourage and	Letter(s) of support	Baseline to be	Owen Sound and	GBHU, Council on			
promote support for the	provided for	established	Area Seniors	Aging Grey Bruce			
Council on Aging Grey	development of the		Centre	Owen Sound,			
Bruce Owen Sound	Council and			Community Services	\checkmark	✓	✓
activities	application for funding			Department, Active			
				Lifestyles Centre Grey			
				Bruce			
8.2 - Foster a safe	Motor vehicle	44	City Manager,	Owen Sound Police			
community by providing	collisions		Emergency	Service			
emergency services to	Fire calls	22	Services		✓	 ✓ 	
meet the community's					v	v	· ·
safety needs in a	Total responses (all	878					
respectful manner	types)						
8.3 - Foster and	Number of citizen	Baseline to be	City Manager,	Landowners, property			
maintain inclusive public	engagement programs	established	Emergency	owners, DIA and			
spaces by expanding the	or activities		Services	community	✓	✓	1
role of citizen					ľ	ľ	, v
engagement, education							
and other partnerships							

FINANCES

Objective #9: Address the City's infrastructure deficit

		Current Benchmark			Ti	mefram	е
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
9.1 - Continue to	Full Asset	Asset management	Operations	All City Departments			
develop a	Management Plan is	plan approved in 2014	Department				
comprehensive Asset	adopted	for Roads, Bridges,					
Management Plan for all		Stormwater, Water,			 ✓ 		
City assets (including		and Wastewater			v		
developing a Financial		(currently 60-70%					
and Operations plan)		of assets covered by					
		some form of plan)					
9.2 - Integrate asset	100% of operations are	0% operationalized	All City	City of Owen Sound			
management principles	informed by planning	currently	Departments	Operations Advisory			
into day-to-day				Committee			
processes (e.g.,	Size of infrastructure	Current gap is \$3	-			~	
budgeting,	gap	million/annum (Based				v	
implementation and		on the 60-70%% of					
renewal processes)		assets that have been					
		documented)					

		Current Benchmark			Timeframe			
		(2014 unless			1-2	3-4	5+	
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years	
10.1 - Increase the City's	Increased total	\$85,122 Unweighted	Senior City	City of Owen Sound				
tax assessment base	assessment /capita	Current Value	Management	Financial Advisory				
		Assessment/capita		Committee				
		\$110,341 Weighted						
		Current Value			\checkmark	✓	✓	
		Assessment/capita ¹⁰						
	Level of assessment	1%/year						
	growth (total and	\$266,000 in total tax						
	annual)	growth						
10.2 - Lobby for	Number of new	Baseline to be	Council and	City of Owen Sound				
increased funding from	funding sources	established	Senior City	Financial Advisory				
the Province, Federal	Successful grant	Baseline to be	Management	Committee	✓	\checkmark	✓	
government and other	applications	established						
sources								
10.3 - Maximize funding	New revenue sources	Baseline to be	Council and	City of Owen Sound				
and non-tax revenue		established	Senior City	Financial Advisory	✓	✓	✓	
opportunities			Management	Committee				

¹⁰ BMA Municipal Study 2014

Objective #11: Optimize the Cit	s operations while maintaining or improving q	uality of life
	, eperation	

		Current Benchmark	rk		Timeframe		
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
11.1 - Initiate a core	Complete core services	Planned	City Manager	N/A	~		
services review process	review				· ·		
11.2 - Implement the	Create a checklist of	Planned	City Manager	N/A			
directions resulting from	actions					~	
the core service review					· ·	·	
process							

ENVIRONMENT

Objective #12: Maintain and improve public transit options for residents and visitors

		Current Benchmark			Timeframe		
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
12.1 - Monitor and	Number of bus lines	4 routes	Operations	N/A			
maintain efficient City	Number of riders	210,702 conventional	Department				
transportation services		rides			\checkmark	✓	\checkmark
		7,308 specialized					
		transit rides					
12.2 - Participate in the	Number of intra-City	2 services (Greyhound	Operations	Neighbouring			
development of intra-	transit options	to Toronto; GreyBruce	Department	municipalities			
City transportation		Airbus to Pearson			\checkmark	✓	\checkmark
initiatives that meet		Airport)					
residents needs							

Objective #13: Improve energy conservation and efficiency

		Current Benchmark		Timeframe			
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
13.1 - Implement and	Decrease in eMWhs	19,737 eMWhs (2012)	Operations	N/A			
measure progress of the	towards target of 2%	\$1,685,000 (2012) ¹¹	Department				
City's Conservation and	total reduction per				\checkmark	✓	\checkmark
Demand Management	year						
Plan							

¹¹ City of Owen Sound Energy Conservation and Demand Management Plan

		Current Benchmark		Timeframe			
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
13.2 - Facilitate the	Total kw renewable	Two 10kW ground	Operations	N/A			
expansion of green	energy projects	mount photovoltaic	Department				
energy opportunities on	installed	solar panels			v	·	v
City property							

Objective #14: Maintain, improve and promote the use of our local parks and trails

		Current Benchmark			Ti	mefram	е
		(2014 unless			1-2	3-4	5+
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years
14.1 - Implement the	Investment in existing	\$540,750 (2014	Community	City of Owen Sound			
Parks and Trails Master	parks (not including	approved capital	Services	Recreation and Parks			
Plan	operating)	budget for parks)	Department	Advisory Committee,			
				Grey Sauble			
				Conservation			
				Authority, Bruce Trail	~	~	\checkmark
	Investment in trails	\$10,000	_	Organization, Grey			
		\$10,000		County, TD Friends of			
				the Environment			
				Foundation, Tom			
				Thomson Trail Group			

		Current Benchmark			Timeframe			
		(2014 unless			1-2	3-4	5+	
Action	Progress Measure	otherwise noted)	Action Lead	Potential Partner(s)	years	years	years	
15.1 - Implement the	Plan implementation	Annual usage is	Operations	Grey County				
Salt Management Plan	Target of 150 kg/2 lane	currently 350 kg/2	Department		~	✓	~	
	kilometer application	lane kilometer			•	· ·	•	
	on annual usage							
15.2 - Implement the	Aim to be completed	Underway	Operations	N/A				
Secondary Water	by 2017		Department		✓	✓		
Treatment & Sewage					· ·	v	· ·	
Plan								
15.3 - Facilitate	Implementation of	Initial phases	Parks and Open	Grey Sauble				
initiatives that protect	Emerald Ash Borer	underway	Space	Conservation				
against invasive and	Management Plan			Authority				
exotic species (e.g.,								
phragmites, Emerald					✓	✓	✓	
Ash Borer) and help								
manage harmful								
impacts of potential								
aftermath								

Objective #15: Ensure the responsible management of natural resources