



## **Tourism & Events Ambassadors Summer Student Positions Job Posting# 2023-07**

The City of Owen Sound is seeking energetic individuals to work as Tourism & Events Ambassadors. Working closely with the staff in the Community Development and Marketing department, the Tourism and Events Ambassador will represent the City at the Visitor Centre. The candidate will be required to assist visitors, provide information about events happening in our City, and support businesses by relaying pertinent information to visitors. The Tourism & Events Ambassadors will also assist with the execution of other Tourism related items including the sales of City merchandise. The successful candidate must be highly personable and possess excellent customer service and communication skills. A strong knowledge of digital media and enthusiasm for and knowledge for the City of Owen Sound and surrounding areas is considered an asset.

**Hours of Work:** 35 hours per week, will include daytime, evening, and weekend work as scheduled

### **Education Required:**

High school student or enrolled in College or University program  
Courses in Tourism, Hospitality, Marketing or Communications are an asset

### **Experience Required:**

Experience in customer service/hospitality is an asset.

### **Additional Skills / Competencies Required:**

Excellent customer service and interpersonal skills;  
Proficient verbal and written communication skills;  
Cash handling and point of sale system skills;  
Strong photography skills an asset;  
Experience using social media as a marketing tool an asset;  
Knowledgeable about Owen Sound and surrounding areas;  
Ability to work independently with limited supervision;  
Basic computer skills for data input and online updates;  
Fluency in a second language is considered an asset;  
Valid driver's licence and access to a vehicle are assets.

The wage rate for this position is \$15.50/hr. To explore this opportunity further, we invite applicants to forward their resume and cover letter by Sunday, February 12, 2023 at 4:30 pm to:

Human Resources Manager  
City of Owen Sound  
E-mail: [hrjobposting@owensound.ca](mailto:hrjobposting@owensound.ca)

The City of Owen Sound is proud to be an equal opportunity employer, valuing and respecting diversity. We are committed to inclusive, barrier-free recruitment and selection processes. We will accommodate the needs of qualified applicants under the *Human Rights Code* and the *Accessibility for Ontarians Disabilities Act*, in all aspects of the hiring process, upon request. We thank all applicants for their interest; however, only those being considered for an interview will be contacted. In accordance with the *Municipal Freedom of Information and Protection of Privacy Act*, personal information is collected under the authority of the *Municipal Act* and will only be used for candidate selection.