

By-law Enforcement Priority List

01

IMMEDIATE ATTENTION
REQUIRED

Threat to Health and Safety

Response time: Immediate

- Heat concerns
- Noise complaints
- Water damage/leaks
- Sewage concerns
- Fire Routes
- Unauthorized parking
- Encampments
- Fire complaints

- Unsecure roof/overhanging structures with the potential to cause injury/damage
- Electrical Safety Concerns (exposed wiring or water damage to electrical systems that could pose a fire concern)
- Unsecure buildings (broken doors/windows) that could lead to unauthorized access
- Any property concern that affects the immediate health and safety of any occupant as deemed by the investigating officer

02

INSPECTION REQUIRED AT
EARLIEST OPPORTUNITY

Response time:
1-3 Business Days

- Drainage concerns
- Mould concerns
- Garbage in the downtown core
- Zoning violations
- Snow removal
- Inoperable vehicles

03

SCHEDULED INSPECTION

Response time:
1-5 Business Days

- Long grass
- Encroachments
- Using a Trailer for human occupancy
- Garbage or other general yard maintenance concerns
- Signage concerns

04

INSPECTION WHEN
AVAILABLE TO DO SO

Response time:
3-7 Business Days

- Inquiries about by-laws
- General questions
- Civil matters

05

NO INSPECTION
REQUIRED

Response time:
5-7 Business Days

*All timelines are subject to change based on Officer discretion.

CONTACT US

If you have questions, to make a by-law complaint, or to request an appointment with an officer:



www.owensound.ca/bylaw



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